



# LIFETIME COMMERCIAL LIMITED WARRANTY

## Lifetime Warranty Specifics for United SCP Series 3000 ESD Carpeting

The following Lifetime Commercial Limited Warranty has been issued by United SCP Inc., for our United SCP Series 3000 Mission Critical ESD Control Carpeting.

This Lifetime Commercial Limited Warranty begins when the carpeting is purchased. The carpet must be installed in accordance with United SCP Installation Guidelines and specifications. The carpet must be maintained in perpetuity and in accordance with United SCP maintenance (carpet care) recommendations.

The Lifetime Warranty is further limited to the period of time the carpet is owned and maintained by the original end-use. The basis of any warranty related claim is the original United SCP invoice. Installation guidelines and specifications along with carpet care recommendations can be obtained from United SCP customer service at (719) 676-3928 or online at [www.UltraStatInc.com](http://www.UltraStatInc.com) or may be downloaded at the following URL: [http://ultrastatinc.com/UltraTough ESD Broadloom Carpet Installation.html](http://ultrastatinc.com/UltraTough_ESD_Broadloom_Carpet_Installation.html)

**This Limited Warranty covers the following elements and is subject to the following limitations:**

**Fiber: Abrasive Wear**

United SCP warrants that this product will lose no more than 10% pile face fiber, by weight during the lifetime warranty period. This warranty does not cover appearance retention, matting and crushing or normal appearance changes in high traffic areas.

**Fiber: Stain Warranty**

United SCP warrants, for the durations of this warranty that carpet made exclusively with 100% Solution dyed polyolefin, will resist permanent stains caused by spills of all acid based substances.

**Fiber: Colorfastness to Light and Atmospheric Contaminants Warranty**

United SCP warrants that carpet made with 100% Solution dyed polyolefin, when installed and maintained as recommended by United SCP, for indoor use only, will not display a significant change in color due to exposure to light or exposure to atmospheric contaminants (Ozone or Oxides of Nitrogen) for the warranty period.

**Fiber: Static Protection:** United SCP warrants during the period that all Series 3000 ESD Carpeting will prevent electrostatic tribogeneration well below 100 volts when

tested using ANSI ESD S20.20-2014 97.2 standards and further provide an average electrical resistance  $>1.0E04$  and  $<1.0E06$  resistance to ground, when tested in accordance to ANSI ESD S7.1 test methodology. This product is further warranted to meet ANSI ESD S20-2007, 97.1 standards as required for a primary personal ground of technicians in concert with their heel grounds and flooring resistance of  $<3.5E07$

**Backing- Tuft Bind:** United SCP warrants that the high performance thermoplastic polyolefin backing system will provide superior tuft bind properties in high traffic environments for the lifetime warranty period.

**Backing- Edge Ravel:** United SCP warrants that the high performance thermoplastic polyolefin backing system will not edge ravel for the lifetime warranty period.

**Backing: integrity/ Delamination:** United SCP warrants that the secondary backing of this product will not delaminate from the primary backing during the warranty period. This also warrants, under normal use against "cupping," "doming," "curling," or "dishing" of carpeting.

**NOTIFICATION OF CLAIMS AGAINST WARRANTY:** This warranty does not cover dissatisfaction, problems of damage due to installation or maintenance other than recommended by United SCP. All claims under this warranty must be submitted, in writing, within (5) days of discovery of any defect to:

**United Static Control Products**

PO BOX 19252  
4878 LAKE VIEW CIRCLE  
COLORADO CITY, CO 81019  
TELEPHONE: 719 676 3928

Status of claims will be based on complete inspection of installation. All claims not submitted in writing and received by United SCP within the time period specified above shall be waived.



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08/09/2013

## OBLIGATIONS OF WARRANTOR

United Static Control Products will, within thirty business day of receipt of a written claim under this limited warranty, designate a representative to inspect this product and evaluate the warranty claim. Any portion of the United ESD Carpet not performing as stated will be repaired to conform to the warranty. If repair is not commercially practical, United SCP may at its option, replace the affected carpet or refund the proportional purchase price for the affected areas. Carpet installed on stairs or in areas subject to pallet jacks, forklifts, or abnormal foot traffic is excluded from this warranty.

**This warranty does not cover:** burns, cuts, fading, matting, pills, order, soiling, staining, tears, or damage due to improper installation or due to improper cleaning agents or methods. Incidental and consequential damages are not the responsibility of United SCP, and, to the extent permitted by law, are hereby excluded as to both property damage and personal liability. Replacement carpet will come only from Current running-line standard performance products comparable to the warranted product.

**For Technical Assistance with this product:** Please contact United Static Control Products at 719 676 3928 (option 2 for Technical Support) or email us at [techsupport@ultrastatic.com](mailto:techsupport@ultrastatic.com)

## LIMITATION OF LIABILITY:

THE WARRANTY SET FORTH IN THIS LIMITED WARRANTY IS EXCLUSIVE OF ALL OTHER WARRENTS, EXPRESSED OR IMPLIED, AND UNITED SCP, INC. DISCLAIMS ANY AND ALL OTHER WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS OR A PARTICULAR PURPOSE OR ANY IMPLIED WARRANTY ARISING OUT OF A COURSE OF DEALING OR PERFORMANCE, CUSTOM OR USAGE IN THE TRADE. YOU'RE SOLE AND EXCLUSIVE REMEDY FOR ANY DEFECT IN ANY PRODUCT SHALL BE THAT SET FORTH ABOVE IN THIS LIMITED WARRANTY.

IN NO EVENT SHALL UNITED SCP, INC. BE LIABLE TO THE CUSTOMER, ITS EMPLOYEES OR AGENTS OR TO ANY OTHER THIRD ARTY FOR ANY INDIRECT, SPECIAL, EXEMPLARY, INCIDENTAL OR CONSEQUENTIAL DAMAGED, DAMAGE TO THE PERSONS, OR PROPERTY ARISING OUT OF OR IN CONNECTION WITH THE PRODUCT OR SERVICES PROVIDED BY UNITED SCP, INC.

THIS LIMITED WARRANTY, INSTALLATION INSTRUCTIONS AND MAINTENANCE INSTRUCTIONS ARE SUBJECTED TO CHANGE. PLEASE CONTACT UNITED SCP, INC. FOR LATEST VERSIONS. WARRANTY PERIODS COMMENCE ON THE DATE OF PURCHASE OF THE PRODUCT BY THE BUYER OR END USER WHICHEVER IS FIRST.

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