

## LIMITED WARRANTY: ElectraFlow ESD Ionizers from United Static Control Products Inc.

Select ElectraFlow Series ESD Ionizers are warranted for a period of three (3) years from date of purchase to be free from mechanical defects in material and workmanship, if installed, maintained, and used strictly in accordance with our written instructions and limitations for use. Note: Overhead Light bulbs (if so equipped) are specifically excluded from this warranty.

### NOTIFICATION OF CLAIMS

All claims under this warranty must be submitted by an authorized agent, in writing, or by email within five (5) days of discovery of any defect to:

#### US Mail:

United SCP Inc  
4301 32<sup>nd</sup> Street West,  
Suite B-20  
Bradenton, FL 34205  
Attention: Manager, Warranty Claims Tel:  
719 676 3928

#### Email:

warranty@unitedscp.com

Status of Claims will be based upon a complete inspection and review of the claimed ionizer. All claims not submitted in writing or by email and received by United SCP within the time period specified above shall be waived.

**NOTE:** Please call or email us at [warranty@unitedscp.com](mailto:warranty@unitedscp.com) for an RMA Number prior to sending your ionizer to us for said inspection

**STATIC PROTECTION:** ElectraFlow Series Ionizers are warranted to meet ANSI ESD S20.20 Product Qualification and Compliance Verification as shown in Table three, page seven, "Offset Voltage."

### OBLIGATIONS OF WARRANTOR:

Buyer's exclusive remedy against United SCP for claims arising here under for any and all losses and damages resulting from any cause shall be receipt of, at United SCP's option, either replacement of the defective merchandise, or a refund of the sale price of the defective merchandise.

In no event shall United SCP be liable for incidental or consequential damages, even if some other provision of this LIMITED WARRANTY is deemed as unenforceable. Buyer waives all other claims and remedies of any nature.

United SCP shall have no liability whatsoever to Buyer in the event the goods become defective if such defect is caused in whole or in part by vandalism, water, fire, sand, grit, unusually high airborne particulates, willful destruction, improper installation, improper maintenance, improper electrical wiring or act of God. These warranties are expressly in lieu of any other warranties expressed or implied, including, but not limited to any implied warranty of merchantability or fitness for particular purpose. By retaining United SCP's merchandise for more than five (5) days after receipt of such merchandise, buyer agrees that it accepts the terms of this Limited Warranty and that there are no other warranties or rights beyond those contained herein.

### LIMITATION OF LIABILITY:

THE WARRANTY SET FORTH IN THIS LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. UNITED SCP INC. DISCLAIMS ANY AND ALL OTHER WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR ANY IMPLIED WARRANTY ARISING OUT OF A COURSE OF DEALING OR PERFORMANCE, CUSTOM OR USAGE IN THE TRADE. THE SOLE AND EXCLUSIVE REMEDY FOR ANY DEFECT IN ANY ELECTRAFLOW IONIZER SHALL BE THAT SET FORTH ABOVE IN THIS LIMITED WARRANTY.

IN NO EVENT SHALL UNITED STATIC CONTROL PRODUCTS BE LIABLE TO THE CUSTOMER, ITS EMPLOYEES OR AGENTS OR TO ANY OTHER THIRD PARTY FOR ANY INDIRECT, SPECIAL, EXEMPLARY, INCIDENTAL OR CONSEQUENTIAL DAMAGES, DAMAGE TO PERSONS OR PROPERTY ARISING OUT OF OR IN CONNECTION WITH THE PRODUCT OR SERVICES PROVIDED BY UNITED STATIC CONTROL PRODUCTS, INC. TO THE CUSTOMER. THIS LIMITED WARRANTY, INSTALLATION INSTRUCTIONS AND MAINTENANCE INSTRUCTIONS ARE SUBJECT TO CHANGE. PLEASE CONTACT UNITED SCP FOR THE LATEST VERSIONS. WARRANTY PERIODS COMMENCE ON THE DATE OF PURCHASE OF THE PRODUCT BY THE BUYER OR END USER WHICHEVER IS FIRST.

#### Revision history:

8/31/2020: Original Release

9/1/2020: Application by email, RMA Note.